

GENERAL TERMS & CONDITIONS

Dear customer,

welcome to our general terms & conditions page. In case of any questions, please read carefully below before contacting us directly. Many thanks in advance.

VALIDATION

- You must declare having read and accepted the present general sales conditions before placing an order. The validation of your order means you accept these general conditions.

PAYMENT

- The Music Mania webshop uses electronic payment system Mollie for quick and secured online payments. We accept paying methods such as Bancontact and Paypal and also various Belgian bank applications.
- Once your payment is received, you will receive a confirmation e-mail. Only when the transaction is completed, shipping proces commences.

ORDERS

- Once your order request has been submitted you will receive an email confirming your order. This will be followed by another email once your order has been dispatched. It is important that you check this for any out of stock items you will not be receiving.
- Our product range is available and prices are valid as long as they are visible on the site and in stock. This is why we provide indications on the availability of products when you make an order. Errors or modifications may occasionally occur in exceptional circumstances.
- Once you made your purchase, you will receive an invoice from Music Mania.
- No orders will be dispatched over weekends or public holidays.



- All prices displayed on our web site include VAT. All orders dispatched to EU countries have to have VAT included.
- Music Mania has the right to cancel or refuse any order from a customer with whom there is a dispute regarding the payment of a previous order.

SHIPPING AND DELIVERY

- All orders are delivered through Bpost (Belgian National Postal Service). Records are packed carefully and shipped in cardboard shipping boxes.
- The arrival of your package depends on the country zone you live in. National deliveries can take up from 1 to 3 days while the Rest of the world can take up to 14 days and more. We put everything into work to process your order as quickly as possible. Please take in account that these timings imply business days and do not include weekend delivery.

RETURNS

- Please contact us on orders@musicmaniarecords.be before sending any returns back to us. Please note that we will only refund or replace items that either have a manufacturing defect. xxx

